

**Tuesday 19<sup>th</sup> January 2021**

**COVID-19 update from The Snap Booth Management:**

We are currently complying with the UK Government guidelines to the wedding industry surrounding Coronavirus.

In 2020, many of our bookings were affected and many customers postponed to 2021.

According to the latest information from the Government, England's lockdown laws end on 31<sup>st</sup> March 2021, although the government has said it hopes to ease restrictions during March (and potentially could extend them further).

As an easing of restrictions is not guaranteed and we do not know what the easing of restrictions means to the wedding industry, to look after our current customers we will be implementing the below until the situation becomes clearer:

As it is looking increasingly likely that the restrictions are going to continue into this year, we are currently not accepting any **new** bookings from 19.01.2021 until the situation for this year becomes clearer.

We will be prioritizing our current customers and keeping many dates free in 2022 for them to move to.

We are doing everything we can to ensure we comply with CMA guidelines which require us to support our current customers as much as we realistically can.

We do not think it would be fair to take on new bookings which may then mean our current customers might not be able to secure a new date with us, it does mean that we are taking a bigger hit financially as a company which no business wants to do at the moment, as we will not be accepting new bookings during this time. However, we feel it is the right thing to do, to support our current customers.

We are currently asking all current customers to speak with us and your other suppliers before confirming a new date with your venue as by going ahead and changing the date without speaking to us could mean we are not available for your new date and as we would have had no communication, we may not be able to assist. The best way we can help is if customers talk to us before making any official changes with their venues. We are all in this together, help us to help you!

If prospective customers would like us to keep their information on file, we can do this until such a time that the national situation is known and becomes clearer, and all current customers bookings are amended and/or rescheduled. Then at this point, we would be able to look at taking on new bookings.

If you would like to discuss your booking with us, you can contact us via E-Mail: [hello@snap-booth.co.uk](mailto:hello@snap-booth.co.uk) or our live chat function on our website.

Stay safe and we hope to see you all soon,

The Snap Booth Team x